



**KING TECHNOLOGY, INC. LIMITED WARRANTIES FOR THE UNITED STATES**  
**Effective Date: November 13, 2023**

King Technology, Inc. (“King Technology”) warrants to the original end-user residential purchaser in the United States of America that its product will be free from manufacturing defects for the warranty periods set forth below when the product is used in a residential swimming pool or spa:

| <b>Product</b><br><i>(Covers body, cap, and control dial. Excludes O-rings.)</i>                 | <b>Limited Warranty Period</b><br><i>(From date of purchase or delivery to end user, whichever is later.)</i> |
|--|---|
| AQUA SMARTE Plus® Docking Station®   | 2 years   |
| FROG Leap® Infuzer®<br>FROG Leap Twin®   | 2 years   |
| FROG Pool Tender® Cyclor   | 2 years   |
| New Water® Cyclor 120<br>New Water® Cyclor 400<br>New Water® Cyclor 430                          | 1 year  |
| Pool FROG® Cyclor 5400<br>Pool FROG® Cyclor 5430<br>Pool FROG® Cyclor 6100<br>Pool FROG® XL PRO® | 2 years   |
| Prevail® Cyclor  | 1 year  |
| SANI-KING Perform-Max™ Pool Sanitizer  | 1 year  |
| Sparco Automatic Water Treatment System  | 1 year  |

Because King Technology cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from a King Technology authorized seller in the United States, unless otherwise prohibited by law. King Technology reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized Internet sites.

This warranty does not cover:

- Normal wear and tear
- Damage due to repair or service of the product in a manner contrary to accompanying instructions
- Damage due to misuse, abuse (e.g., using the unit for shock treatment of pools), mishandling, modification, negligence
- Damage due to failure to abide by King Technology’s instructions or operations manuals
- Defects resulting from alteration(s) to the product

- Theft
- Defects resulting from use of the product for commercial purposes
- Damage resulting from improper installation, operation, or repair
- Damage from lightning, abnormal weather conditions, acts of God

This warranty excludes all costs arising from the installation, adjustment, removal or replacement of a defective product or product part. This warranty also excludes any and all claims arising out of the chemicals used in the product or their characteristics. This warranty is non-transferable.

### **Product Registration Form (Optional)**

Purchasers of our products are encouraged (but not required) to complete the product registration form at <https://www.frogproducts.com/reg> or <https://www.kingtechnology.com/reg>. The form is for product registration, special offers, and helpful care tips. Failure to complete the form does not diminish your warranty rights.

### **Warranty Claim Process**

To obtain warranty service, please call King Technology at 1-800-222-0169. You will be required to furnish proof of purchase demonstrating when and where you purchased your product and your identity. You may also be asked to provide photographs of your product, mail your product to King Technology, or be instructed to bring your product to an authorized dealer.

If instructed to send your product to King Technology, our Customer Support team will provide you a Return Merchandise Authorization (RMA) number. Please include the RMA number on the outside packaging. You are responsible for shipping costs to and from King Technology. Products authorized for sending to King Technology with an RMA number should be sent to:

ATTN: Customer Service / Warranty Department  
6000 Clearwater Drive  
Minnetonka, Minnesota 55343

Do not send products to King Technology without prior authorization and an RMA number. If instructed to bring your product to an authorized dealer, you are responsible for transportation costs to and from the authorized dealer.

### **Remedies Under This Warranty**

King Technology will repair or replace a defective product or product part that is covered by this warranty. Replacement parts are warrantied for the remainder of the original warranty duration. Labor, installation, and other service costs are not covered by this warranty.

### **Disclaimers**

There are no warranties which extend beyond those stated herein. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES

OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

UNDER NO CIRCUMSTANCES SHALL KING TECHNOLOGY, ITS SUPPLIERS, DEALERS, OR DISTRIBUTORS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT, OR STRICT LIABILITY. Under no circumstance shall King Technology be liable to purchaser or any other person for any damage or loss incurred because of any chemicals used in the product or their physical characteristics or interruption of service of the product. THE EXCLUSIVE REMEDY FOR ANY PURCHASER IS THE REPAIR OR REPLACEMENT OF THE PRODUCT, AND ANY RECOVERY OF DAMAGES WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

#### **Purchasing From Authorized Sellers**

If you have any questions about whether a seller is authorized, call us at 1-800-222-0169.

#### **Requesting a Copy of This Warranty**

If you would like a physical copy of this Limited Warranty, feel free to print this webpage, call our Customer Service team at 1-800-222-0169, or write us at King Technology, Inc., 6000 Clearwater Drive, Minnetonka, Minnesota 55343, and we'd be happy to send you a copy.

*These warranties supersede any warranty statements that may be printed in product manuals or product packaging.*