



## **KING TECHNOLOGY, INC. 90-DAY ALGAE PROTECTION GUARANTEE**

**Effective Date: November 13, 2023**

At King Technology, Inc., we proudly stand behind our products and quality controls. King Technology guarantees that its FROG BAM<sup>®</sup>, AQUA SMARTE Plus<sup>®</sup> Cannonball!<sup>®</sup>, FROG Leap<sup>®</sup> All-Out<sup>®</sup>, or FROG<sup>®</sup> Pool Tender<sup>®</sup> Algaecide product (“Product”) you purchased from one of our authorized sellers in the United States for a period of 90 days to prevent algae from in-ground or above-ground swimming pools when used properly with the appropriate FROG or AQUA SMARTE Plus Sanitizing System and if (a) the Product is added to the pool every 90 days, (b) the appropriate FROG or AQUA SMARTE Plus Mineral product has been replaced within 6 months, (c) the pool maintains a chlorine residual of at least 0.5 ppm at all times, and (d) the pool is properly balanced. If your Product does not prevent the algae, you may request more Product to remedy the algae or request a refund of the purchase price for your Product.

Please note that because we are unable to control the quality of our Products sold by unauthorized sellers, unless otherwise prohibited by law, our Satisfaction Guarantee is not available for Products purchased from unauthorized sellers, including unauthorized internet sites. The Guarantee is also limited to original, end-user purchasers in the United States.

### **How To Claim The Guarantee**

If algae occurs during the 90-day guarantee period for your Product’s use, notify us by calling 800-222-0169 Monday through Friday, 8am – 5pm CT and have information available regarding where and when you purchased your Product. You will be asked to provide proof of purchase, submit photos of your Product and/or its packaging, and results of a water test sample (which can often be obtained from King Technology’s authorized dealers). You must submit your Guarantee request within 90 days of the date of purchase. Please note that you are responsible for costs incurred in mailing your proof of purchase should you choose to mail it (rather than email it) to us.

### **Guarantee Guidelines**

King Technology reserves the right to verify information, require a valid proof of purchase, and to deny Guarantee requests in its discretion in cases of suspected fraud or where we conclude that the purchaser has abused our Satisfaction Guarantee. We may amend or terminate our Satisfaction Guarantee at any time without notice. If you have any questions regarding whether a seller is an authorized seller of our products, please contact us at 800-222-0169.

Last Updated: September 25, 2023