

# Unconditional Satisfaction GUARANTEE

**You'll LOVE the SPA FROG® Floating  
System or your money back!**



Unconditional Satisfaction  
GUARANTEE

This is a limited warranty.  
See back for details.

\*Compared to the minimum EPA requirement of  
1.0 ppm for a standard stabilized swimming pool.

**If after 90 days you don't experience...**

- **50%\* less bromine use**
- **Less work - more fun!**
- **Soft water with a crystal clear shine**

**we'll replace it or refund your  
money. And that's a fact!**



**Within 90 days of purchasing the SPA FROG Floating System, if you are not completely satisfied, we will refund your money or replace the SPA FROG Floating System only. To submit your claim, the following must be sent to King Technology:**

- 1) The SPA FROG Floating System holder (green piece with FROG logo).
- 2) The receipt(s) showing the purchase of the SPA FROG Floating System and at least 3 SPA FROG Bromine Cartridges.
- 3) A water test analysis showing the water was balanced and the bromine level was between 1.0 and 2.0 ppm.
- 4) A written statement explaining your dissatisfaction and your request for either replacement or refund.
- 5) Return all of the above to:

King Technology Inc. c/o SPA FROG Satisfaction  
Guarantee · 530 11th Ave S, Hopkins, MN 55343

Please allow 4-6 weeks for processing your request.

If you have any questions, please contact Customer Service at 800-222-0169.

King Technology, Inc. warrants its SPA FROG FLOATING SYSTEM product for a period of 90 days from date of purchase. A replacement or refund will be issued if not completely satisfied with the product and the return terms and conditions are met.

**Consumer Claims Terms and Conditions**

If purchaser is not satisfied with the SPA FROG FLOATING SYSTEM for any reason during the 90-day warranty period a replacement or refund will be issued when (a) sales receipt is returned showing purchase of the SPA FROG Floating System and at least 3 SPA FROG BROMINE CARTRIDGES (b) the floating system holder is returned (c) a water test analysis shows the water was balanced and the bromine level was between 1.0 and 2.0 ppm (d) a written statement explains the dissatisfaction.

This warranty is the exclusive warranty for the SPA FROG FLOATING SYSTEM. This warranty is not transferable. **KING TECHNOLOGY, INC. MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTER WITH RESPECT TO THE SPA FROG FLOATING SYSTEM.** All claims for the SPA FROG FLOATING SYSTEM, whether in contract, negligence, strict liability or any other tort or otherwise are deemed waived or released unless submitted within the 90 day warranty period for the SPA FROG FLOATING SYSTEM with the proofs of claim required. YOUR EXCLUSIVE CLAIM SHALL IN NO EVENT EXCEED THE REFUND OF THE ORIGINAL PURCHASE PRICE OF THE SPA FROG FLOATING SYSTEM ONLY. IN NO EVENT WILL KING TECHNOLOGY, INC. BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES RESULTING FROM ANY CAUSE. King Technology, Inc. will not be liable for any product misuse, incorrect water balancing, allowing the bromine residual to drop below standards provided above, not cleaning the spa filter when needed or improper circulation time per day.

This warranty is intended for the consumer only. This warranty is product specific; substitutions will not be honored. Limit one refund per household. Theft, diversion, reproduction, transfer, sale or purchase of this offer form is prohibited and will void refund. Submissions from groups or organizations will not be honored or acknowledged. Names and addresses may be verified. Use of fictitious names or addresses could result in federal claims of mail fraud. Offer void where restricted or prohibited by law. King Technology is not responsible for late, lost, mutilated, illegible, misdirected or postage due requests. King Technology reserves the right to rescind this offer. This offer may not be reprinted without the express written consent of King Technology.